Caregivers Agree that Stryker’s Prime TC® Transport Chair Increases Staff Satisfaction

**Situation**
Staff satisfaction has become increasingly important in today’s hospital environment. Improved staff satisfaction has been linked to improved financial performance through increased patient satisfaction, and the resulting higher HCAHP scores\(^1\), improved outcomes and the subsequent reduction in costly never events\(^2\) and reduced employee turnover resulting in lower employee recruitment, training and retention.\(^3\) This link between staff satisfaction and the ultimate financial performance of a facility cannot be ignored.

**Feedback Form**
Stryker asked caregivers who have been using the Prime TC Transport Chair from around the country to fill out a feedback form related to Prime TC. There were 250 participants from 12 states representing every region of the country.

**Feedback Form Results**

![Graph showing feedback form results]

The results of the survey were profound with 98% of those surveyed agreeing that Prime TC Transport Chair has made their job easier, 88% agreeing that Prime TC has helped them become more efficient, 85% agreeing that their on-the-job satisfaction has improved with Prime TC, and 98% agreeing that they are satisfied with Prime TC.

“Transport team loves them.” –Helen, patient transport manager, South Carolina

“These chairs are fantastic.” –Kori, CNO, Nebraska

**Conclusion**
The link between staff satisfaction and patient satisfaction, and their ultimate correlation to overall financial performance in this pay-for-performance era, cannot be overlooked. The results of the survey show that caregivers across the country agree that the Stryker Prime TC Transport Chair has helped to improve staff satisfaction.

**References**