

# Caregivers Agree that Stryker's Prime TC<sup>®</sup> Transport Chair Increases Staff Satisfaction

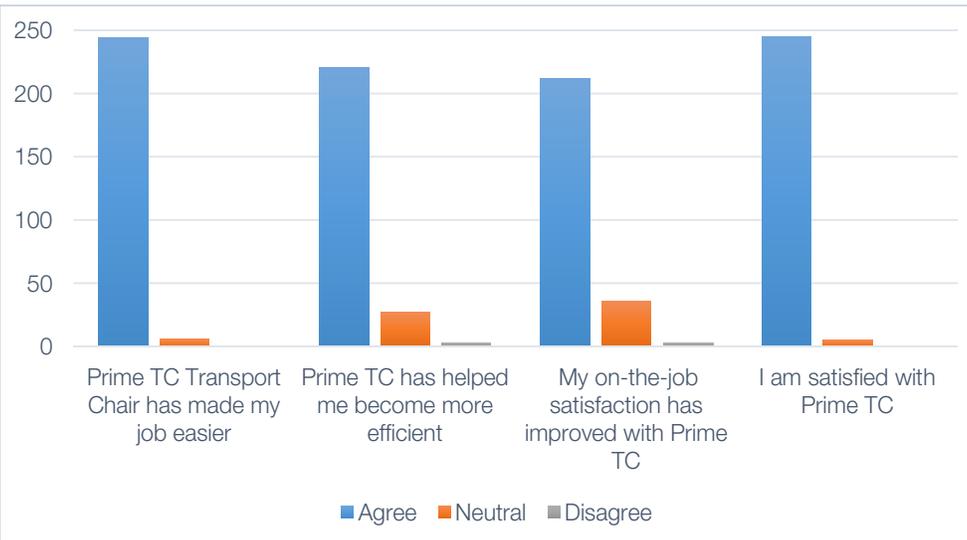
## Situation

Staff satisfaction has become increasingly important in today's hospital environment. Improved staff satisfaction has been linked to improved financial performance through increased patient satisfaction, and the resulting higher HCAHP scores<sup>1</sup>, improved outcomes and the subsequent reduction in costly never events<sup>2</sup> and reduced employee turnover resulting in lower employee recruitment, training and retention.<sup>3</sup> This link between staff satisfaction and the ultimate financial performance of a facility cannot be ignored.

## Feedback Form

Stryker asked caregivers who have been using the Prime TC Transport Chair from around the country to fill out a feedback form related to Prime TC. There were 250 participants from 12 states representing every region of the country.

## Feedback Form Results



The results of the survey were profound with 98% of those surveyed agreeing that Prime TC Transport Chair has made their job easier, 88% agreeing that Prime TC has helped them become more efficient, 85% agreeing that their on-the-job satisfaction has improved with Prime TC, and 98% agreeing that they are satisfied with Prime TC.

"Transport team loves them." –Helen, patient transport manager, South Carolina  
 "These chairs are fantastic." –Kori, CNO, Nebraska

## Conclusion

The link between staff satisfaction and patient satisfaction, and their ultimate correlation to overall financial performance in this pay-for-performance era, cannot be overlooked. The results of the survey show that caregivers across the country agree that the Stryker Prime TC Transport Chair has helped to improve staff satisfaction.

## Prime TC Transport Chair



## Participating States in Blue



## References

1. "The relationship between employee satisfaction and hospital patient experience," FORUM, 2009.
2. "Inspired Care comes from inspired nurses," ANA, 2013.
3. "Worker Safety in Your Hospital," OSHA, 2011.